Application, SAQ and documents are available and downloadable at:

https://frcs.org.fj/our-services/fiji-aeo-framework/

For Additional Information

GOLD-CARD/AEO OFFICE
Phone : 3243000 OR 1326
Email : aeo@frcs.org.fj



FIJI REVENUE AND CUSTOMS SERVICE

Revenue & Customs Service Complex,
Lot 1 Corner of Queen Elizabeth Drive
& Ratu Sukuna Road, Nasese, Suva.

3243000 or 1326 info@frcs.org.fj
www.frcs.org.fj

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FIJI AUTHORISED aeo ECONOMIC OPERATOR

Authorized Economic Operator (AEO) Program

INTRODUCTION

The Authorized Economic Operator Program (AEO) is part of the World Customs Organization's SAFE Framework of Standards to Secure and Facilitate Global Trade, which is voluntarily participated by business operators.

Authorized Economic Operators (AEOs) are businesses that have been certified by Customs Administrations as meeting certain security and compliance standards.

WHO IS ELIGIBLE?

Anyone involved in the international supply chain that carries out Customs related activities can apply for AEO membership irrespective of the size of the business.

- Manufacturers
- Exporters
- Freight forwarders
- Brokers
- Carriers
- Importers
- Bonded warehouse operator

ELIGIBILITY CRITERIA

All interested applicants shall ensure that they meet the AEO application criteria prior to submitting their application, which are as follows:

1. Active in the international supply chain for at least five years.
2. Hold a Taxpayer Identification Number (TIN).
3. An appropriate record of compliance with FRCS related laws.
4. A satisfactory system of managing commercial, and where appropriate, transport records, which allows proper internal controls.
5. Proven financial solvency.
6. Appropriate security and safety standards.

BENEFITS

- **Customs Account Manager**
  A convenient point of contact between your business and FRCS.
- **Priority Services**
  Your business will be accorded expedited processing of declarations, applications and requests.
- **Waiver of bond guarantee**
  No financial security is required for customs transactions.
- **Waiver of bank guarantee**
  No financial security is required for customs payments.
- **Deferred Payment System (DPS)**
  Release import goods first and pay duties and other obligations later.
- **Waiver of FRCS inspection fee**
  No extra attendance fee shall be charged for any FRCS inspection.
- **Use of FRCS AEO logo**
  Access to the FRCS AEO logo which can be used on your business materials to promote your FRCS AEO status.
- **Monthly Reports**
  Receive monthly summarized import, export or Import VAT reports upon requested.
- **Passenger allowance of $3,000.00**
  A bona fide passenger allowance when finally disembarking in Fiji with dutiable goods not exceeding $3,000.00.

These benefits are subject to change so please check with the Gold-Card/AEO office for updates.



APPLICATION & APPROVAL PROCESSES

1. **Comprehend AEO Framework**
2. **Attend to Self-Assessment Questionnaire**
3. **Complete the AEO Application Form**
4. **Submit the Application Form with the supporting documents to FRCS AEO Team**
5. **FRCS reviews submitted information, documents and checks the applicant's compliance with the laws**
6. **Site Validation Visit**
7. **Issuance of Authorized Economic Operator Certificate**