

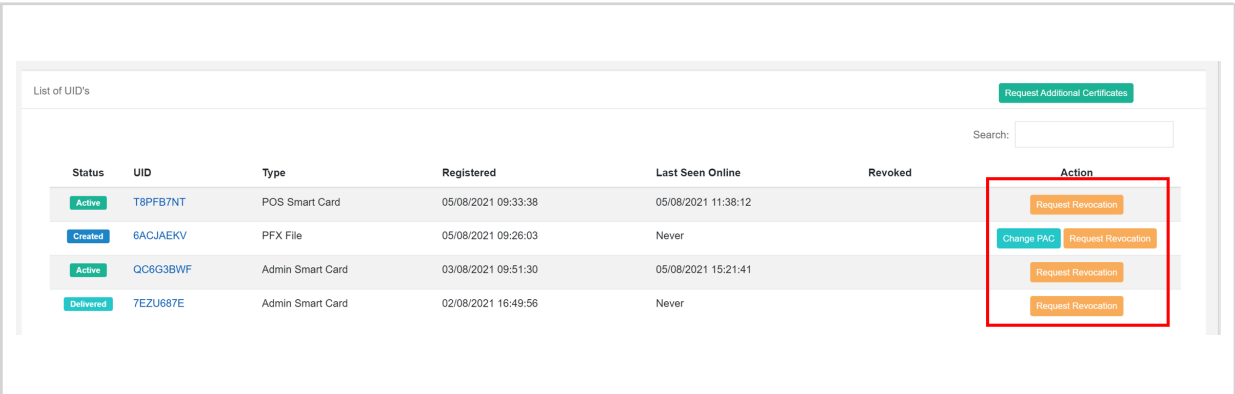
Requesting Certificate Revocation

TAP also offers the option to **request certificate revocation** in one of the following scenarios:

- you forget your PIN (for a [smart card](#)) or PAC (for PFX file)
- your certificate gets blocked because of too many wrong PIN entries
- you lose your smart card or it gets stolen
- you suspect that your PFX file is compromised or being misused by an employee
- you are closing your business or one of your business locations

1. To make the request, open the [location details page](#) of the location for which you wish to request certificate revocation. A new page will open, displaying various location details, including the list of issued certificates for this location (section **List of UIDs**).

2. Find the certificate you wish to be revoked and click on **Request Revocation** (every certificate is identified by its unique UID).



The screenshot shows a web interface titled "List of UID's" with a search bar and a "Request Additional Certificates" button. Below is a table with columns: Status, UID, Type, Registered, Last Seen Online, Revoked, and Action. A red box highlights the "Request Revocation" button in the Action column for each row.

Status	UID	Type	Registered	Last Seen Online	Revoked	Action
Active	T8PFB7NT	POS Smart Card	05/08/2021 09:33:38	05/08/2021 11:38:12		Request Revocation
Created	6ACJAEKV	PFX File	05/08/2021 09:26:03	Never		Change PAC Request Revocation
Active	QC6G3BWF	Admin Smart Card	03/08/2021 09:51:30	05/08/2021 15:21:41		Request Revocation
Delivered	7EZU687E	Admin Smart Card	02/08/2021 16:49:56	Never		Request Revocation

3. A confirmation box will appear, where you provide the reason for making the revocation request. When you finish, click **Confirm**.



Request certificate revoke

You are about to request certificate revocation for:
UID: CL47D43W

Please state your reasons in a clear and precise manner.

PFX file certificate is misused.]

Close
Confirm

4.

A temporary confirmation message - **Revoke request sent!** - will appear on top of the screen.

€ 110.00
✓ Revoke request sent!
€ 11.70

% of secure elements not seen online recently

66%

% of missing invoices per secure element

0%

% of secure elements having missing invoices

0%

5.

When you refresh the page, you will see another **Revoke Request Sent** confirmation in the *Action* column.

Status	UID	Type	Registered	Last Seen Online	Revoked	Action
Active	T8PFB7NT	POS Smart Card	05/08/2021 09:33:38	05/08/2021 11:38:12		Revoke Request Sent
Created	6ACJAEKV	PFX File	05/08/2021 09:26:03	Never		Change PAG Request Revocation
Active	QC6G3BWF	Admin Smart Card	03/08/2021 09:51:30	05/08/2021 15:21:41		Request Revocation
Delivered	7EZU687E	Admin Smart Card	02/08/2021 16:49:56	Never		Request Revocation

Your request will be forwarded to the Fiji Revenue And Customs Services where it will be approved or rejected. If the Fiji Revenue And Customs Services officers approve your request, you will receive an email confirmation.

NOTE:
This documentation uses the name *TaxCore* as a jurisdiction-neutral term, for general purposes. The email you will receive will have the name of your Tax Authority jurisdiction.

TaxCore

Dear **Stan Stone**, your Smart Card for:

Business name: StreamU

TIN: 3452563311

UID: T8PFB7NT

has been revoked due to the following reason:

Smart Card is damaged.

Also, the certificate status will change to **Revoked**.

Status	UID	Type	Registered	Last Seen Online	Revoked	Action
Revoked	T8PFB7NT	POS Smart Card	05/08/2021 09:33:38	05/08/2021 11:38:12	05/08/2021 18:54:27	
Created	6ACJAEKV	PFX File	05/08/2021 09:26:03	Never		Change PAC Request Revocation
Active	QC6G3BWF	Admin Smart Card	03/08/2021 09:51:30	05/08/2021 15:21:41		Request Revocation
Delivered	7EZU687E	Admin Smart Card	02/08/2021 16:49:56	Never		Request Revocation

NOTE:
In case you deregister your company, all your pending requests for certificate (secure element) revocation are **automatically** rejected. Similarly, in case you deregister one or more business locations, all your pending requests connected to that location, are **automatically** rejected.

